



The Chelsea and Westminster Hospital NHS Foundation Trust purchased STT Trainer to improve the efficiency of their training processes.

Chelsea and Westminster Hospital **NHS**  
NHS Foundation Trust

### The Challenge

EPR Training at the hospital is crucial. Over 700 people a year need to be taught how to operate various in-house and healthcare specific systems. Chelsea and Westminster Hospital NHS Foundation Trust decided to look for a specialist Computer Based Training solution that matched the existing structures of an already complex business environment. The EPR Training Department was using several fundamentally different training methods for a variety of systems and decided to look for a solution that would create consistency and efficiency throughout the Trust as a whole.

“The four in one facility of demo, training, test, and automatic documentation within the STT Trainer tool is unique.”

David Henry, EPR Training Team Leader  
Chelsea Westminster Hospital

### Chelsea and Westminster Hospital NHS Foundation Trust

Chelsea and Westminster Hospital NHS Foundation Trust is a modern purpose designed and built facility which opened in May 1993, and is part of the Imperial College School of Medicine.

**Industry:** Healthcare

**Applications:** Bespoke Hospital Information support system “Lastword”



With STT Trainer, we were able to train more people with less staff.

## The Solution

The previous training methods involved either purchasing bespoke training that was taught in a classroom environment, or using pre-designed bespoke training manuals that were linked to a dummy database. Both methods were often very costly and time consuming as the dummy database needed changing every time there was a system change or upgrade, and the test data needed removing and updating frequently.

The EPR Training Department, within the Chelsea and Westminster Hospital NHS Foundation Trust decided to look around for a more efficient solution. They chose STT Trainer the simulation training tool from Assima. STT Trainer works by creating lessons that are mirror images of the live environment and can even be branded and localised to look like the real system. Therefore the trainees were able to “learn by doing” as it replicated the real system as opposed to a dummy training environment.



## Proof Points

“The cost savings are clear - we are able to train more people with less staff, produce high quality training content faster than ever before, and print out professional training documentation without the laborious task of it being manually written by hand. The ability to produce statistics is an additional benefit as this was not something we could accurately do prior to purchasing the system”, comments David Henry, EPR Training Team Leader.

“The tool was initially purchased to improve the efficiency of our existing training processes but this will be an invaluable product for the rollout of the new software we will be shortly installing.”

David Henry, EPR Training Team Leader  
Chelsea Westminster Hospital

## Final Thoughts

David Henry spent a lot of time researching the market and evaluating the best solution for the hospital and found that STT Trainer best met the needs of the EPR Training Team within the Trust. “When looking for a training solution that would meet our requirements we found that no other products offered the same service as STT Trainer by Assima. There will be significant time savings in the future preparation of user training manuals which has always been a particular toilsome task for us in the past”

“The staff from Assima were of a high standard and helped us to meet our requirements”, concludes David Henry.