

# Global Automotive Manufacturer Supports Global Deployment of SAP-CC

## Mubea

750

Staff Trained

5

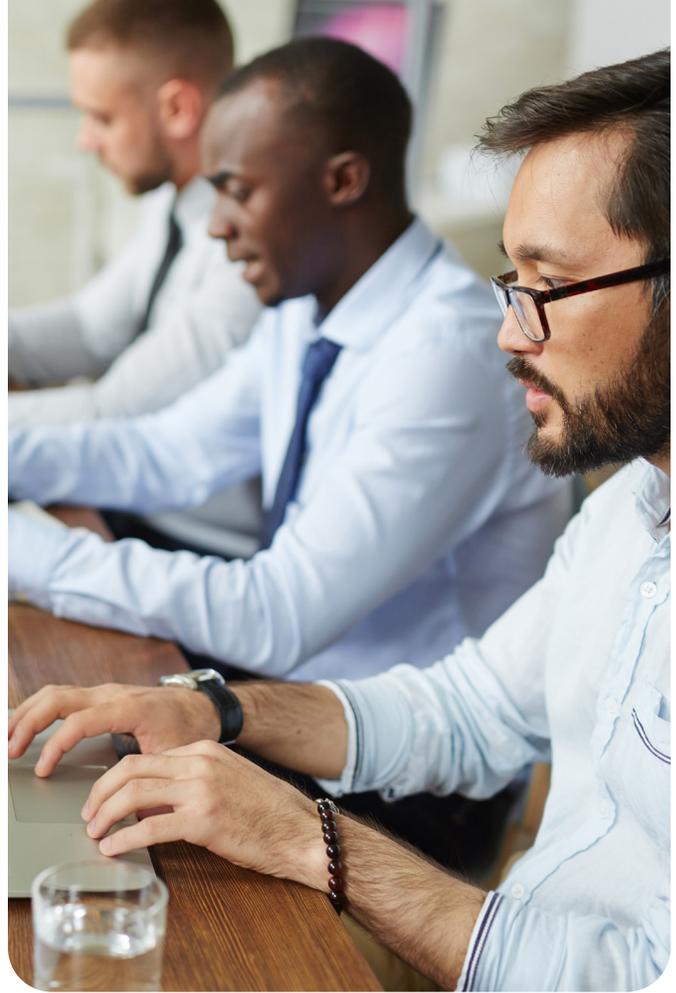
Different Languages

100

Different Training  
Exercises

# Challenges

Large, global companies often inherit heterogeneous IT environments based on multiple legacy technologies. Often, replacing these systems with a standardized, group-wide IT environment can deliver significant efficiency gains. IT standardization is a top priority for Mubea, a leading manufacturer of lightweight, heavy duty spring components and related products for the automotive industry. The company, which has 10,200 employees at 28 production, sales and development sites worldwide, is implementing a fully integrated SAP Convergent Charging (SAP-CC) environment across its business. With a new IT environment, Mubea aims to optimize process efficiency, enhance decision making, and streamline groupwide reporting. To ensure the smoothest possible transition from multiple legacy systems to the new, fully integrated SAP environment, Mubea needed to train 3,000 employees across Germany on the new system quickly.



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Detlef Gries, Head of SAP, Mubea Group

# Solutions

After a recommendation from SAP implementation partner Capgemini, Mubea chose the Assima Cloning Suite, to train end users across Germany on SAP-CC. The Assima technology was used to produce clones of SAP functions and create interactive lessons that closely mirror the functionality, as well as the look and feel, of the live system. An Assima consultant trained two Mubea SAP specialists, empowering them to generate clones and training exercises for staff in different business areas. Their work was supported by two Assima developers who worked at Mubea premises for several weeks. “Working with Assima, we were able to quickly develop more

than 100 training exercises that cover all the key functionality in the new SAP system, including Sourcing, Sales, Production Planning, Warehousing, Shipping, Quality Management and Maintenance,” says Gries. “Training exercises were combined in packages to meet the needs of employees in different roles and business areas.” Initial training is delivered to groups of no more than 12 Mubea employees during interactive classroom sessions. In addition, the Assima training material is available online via the company’s SharePoint intranet, providing a useful basis for answering technical queries, as well as for training new employees.

*With Assima, training is carried out independently of the SAP system itself, so we don't spend any time refreshing or administering the training environment.*

Detlef Gries, Head of SAP, Mubea Group

## Benefits

Assima training has now been successfully delivered to 750 staff across two business units in Germany. “We are using a phased approach to train staff three to four weeks before their business unit goes live on the new SAP system, preparing them for the transition away from the legacy environment,” says Gries. “So far, feedback from end users on the Assima training has been excellent, and we are now planning to extend training to thousands of additional employees across the EU, the Americas and Asia.”

### Fast, Efficient Training

With Assima, Mubea was able to develop the training materials it needed quickly, even while development of the live SAPCC environment was still in progress. “Assima enabled us to develop classroom sessions very early on while the live system was still being finalized,” says Gries. “This helped us stay ahead of the challenging SAP deployment schedule and prepare all members of staff for the transition ahead of time.”

### Time Savings for Development and Maintenance

Assima has helped Mubea achieve significant time savings compared to traditional training clients. “With Assima, training is carried out independently of the SAP system itself, so we don't spend any time refreshing or administering the training environment,” says Gries. “The time we have spent developing and maintaining the Assima training materials was far less than would be required for a traditional training client.”

### Multi-Lingual Delivery

With Assima, training exercises can be translated into any number of local languages quickly and easily by simply applying local language dictionaries to existing Assima clones. “We are planning to use Assima's multi-lingual capabilities, starting with translation of materials into Czech next year,” says Gries. “Whichever languages we use, we will never have to duplicate our training materials, which makes things faster and simpler, and minimizes maintenance requirements.”

### Realistic, Fully Interactive, Training Experience

Assima creates a training environment that is close to the look and feel of the live SAP applications. “The fact that Assima training exercises provide a realistic, fully interactive experience gives our employees the skills and confidence they need,” says Gries. “This will help us reduce operational risk through our transition from the legacy environment to the new SAP system.”

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